 **Naga Ravindra garikapati**

Salesforce Developer | Wilcosource Technologies Pvt Ltd | [www.wilcosource.com](http://www.wilcosource.com)

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| **CAREER OBJECTIVE** |  | To acquire a position that affords me the opportunity to bring my technical expertise, problem solving skills and willingness to learn to make an organization & Individual Development. |
| **Skills & Abilities** |  | * Having 3+ years of experience in development and deployment of application on Salesforce.com/Force.com. Have experience on Apex, Visual force, Triggers. * Worked towards preparation of requirements management plan, business and functional requirement documents. * Created data flow diagrams and process flow diagrams to facilitate better system understanding. * Created objects/fields, designed page layouts, custom tabs and components. * Outlined the organization hierarchy and created profiles, roles accordingly in Salesforce; worked on visibility and security settings around them as required by the business. * Created and deployed several reports for different user profiles based on the need in the organization. * Designed various types of email templates for auto response to customers. * Good experience in data reconciliation from legacy system and import it into Salesforce. * Hands on experience on Apex Dataloader. * Good experience in Reports, Dashboard, Workflows, validations, process builder etc., * Salesforce.com Platform Developer 1 certified professional. * Hands on experience on writing Triggers, Test methods, HTML. * Good experience on consuming API (SOAP/Rest API) in Salesforce and expose the service using REST API. * Project Go-Live and Post Go-Live Support. * Extensive experience and knowledge in CRM Design and Development including Business Modelling, * Requirements Gathering, Analysis, Configuration, Integration, Testing, Migration, Administration and Deployment for CRM Applications.   • Experience in version control tools Bitbucket and Github |
| **TECHNICAL SKILLS** |  | **Sales force Technologies:** Sales force CRM, Apex Language, Visual Force Pages / Components, Lightning Components, Workflow & Approvals, Custom Objects, Knowledge on Integrations, Web Services, SOAP API  **Salesforce Tools:** Eclipse, Force.com Eclipse IDE Plug-in  **Operating Systems:** Windows  **Languages:** Apex, Java  **Tools:** Apex Data Loader  **Version Controller:** Bitbucket, GitHub |
| **CERTIFICATION** |  | **Salesforce.com Certified Developer (Platform Developer 1).** |
| **Experience** |  | Salesforce Developer for Wilcosource Technologies Pvt Ltd 02 May 2017 to till Date Software Engineer for Scottline Technologies Pvt Ltd May 2015 to April 2017  **Responsibilities**   * Involved in writing apex, triggers, visual force pages, SOQL, SOSL, Javascript, schedulers, batch apex, workflows, validations and web services (SOAP/Rest API). * Interacted with various business user groups for gathering the requirements for Salesforce implementation and documented the Business and Software Requirements. * Involved in making BRD/ Technical doc. * Created data flow diagrams to facilitate better system understanding. * Helping team to accomplishing the assigned activities on time. * Participate in salesforce configurations and customization. * Involved in writing test methods. * Involved in deployment, creating ChangeSet, data migration, data re-conciliation, data cleansing. * Involved in making user manual about the application * Provided post production support. |
| **PROJECTS** |  | **MCKESSON**  **Blizzard**  **Role: Salesforce Developer**  **Environment: Salesforce.com**  **Details**  McKesson Corporation is an American company distributing pharmaceuticals and providing health information technology, medical supplies, and care management tools. Implemented patient management system for McKesson corporation (US) in order streamline the drug deliveries and Provider eligibility on Blizzard Programs.  **Responsibilities**   * Developed Triggers, Apex classes and visual force pages as per the needs of the application * Created Custom Objects and defined lookup and master-detail relationships on the objects and created junction objects to establish many-to-many relationship among objects. * Configured the business login hours, Profile based login IP address restrictions and Organization wide login IP address restrictions. * Implemented the application requirements on Force.com IDE Plug-in using Eclipse. * Migration of code to deployment after the successful testing on the sandbox Communicated regularly with the SFDC designated super users to support them in their role and provide information and training on new features and functionality. * Worked on Custom Labels and Custom Settings. Setting up different languages. * Worked on different types of email templates.   **MCKESSON**  **Cary Programs**  **Role: Salesforce Developer**  **Environment: Salesforce.com**  **Details**  McKesson Corporation is an American company distributing pharmaceuticals and providing health information technology, medical supplies, and care management tools. Implemented patient management system for McKesson corporation (US) in order streamline the drug deliveries and patient eligibility on Cary Programs it contains 8 Drugs and its sibling operations. This application has around 12 modules to run the system and maintained a centralized environment to support different types agents from multiple territories according to their levels and roles.  **MCKESSON**  **Ipsen**  **Role: Salesforce Developer**  **Environment: Salesforce.com**  **Details**  McKesson Corporation is an American company distributing pharmaceuticals and providing health information technology, medical supplies, and care management tools. Implemented patient management system for McKesson corporation (US) in order streamline the drug deliveries and patient eligibility on Cary Programs it contains 4 Drugs and its sibling operations. This application has around 4 modules to run the system and maintained a centralized environment to support different types agents from multiple territories according to their levels and roles  **Yantra**  **Vector**  **Role: Salesforce Developer/Admin**  **Environment: Salesforce.com**  **Details**  The goal of this project is to automate CRM and Marketing for Vector via the implementation of Pardot, Salesforce Sales Cloud and Salesforce Service Cloud. This document will outline the agreed upon business processes and solution design for the CRM and Marketing Tracks. In Service Cloud, Knowledge Base articles are categorized according to article “types” and article “categories”. Knowledge Base managers will continue to publish relevant articles to Knowledge Base to increase article database for future use by Technical Support Reps |
| **Education** |  | * MCA From Jawaharlal Nehru Technological University |
| **PERSONAL INFORMATION** |  | Sex : Male  Date of Birth : 29-July-1989  Nationality : Indian  Marital Status : Married  Languages : English, Hindi & Telugu |